



CANCELLATION POLICY:

If for any reason you need to cancel your registration, please contact ISOtrain Support via email at support@isotrain.com with the appropriate "Cancellation Notification" information specified below:

- :: Cancellations made by July 25th, will be refunded 75% of the registration fee.
- :: Cancellations made by August 25th, will be refunded 50% of the registration fee.
- :: Cancellations made by September 25th, will be refunded 25% of the registration fee.
- :: Cancellations made after October 10th, will not receive a refund.
- :: There will be no refunds for those registrants who do not attend the convention ("no-shows").

SUBSTITUTIONS may be made at any time.

Please include in your "Cancellation Notification" email:

- :: Registrant's Name
- :: Registrant's Employer
- :: Purchase Order Number and Amount
- :: Name of Individual making Cancellation
- :: Name of Individual that Submitted Payment